



Fulfillment Policy for Wellness Harmony Path

Last Updated: July 1st, 2024

1. Introduction

Wellness Harmony Path ("we," "us," "our") is dedicated to providing high-quality wellness and life coaching services and resources to our customers. This Fulfillment Policy outlines our processes for scheduling, delivering, and managing our services, including coaching sessions, workshops, digital products, and life coaching resources. By using our services, you agree to the terms of this policy.

2. Booking and Scheduling Services

- **Online Scheduling:** Customers can book coaching sessions through our website www.whpnow.com. Available time slots are shown in real-time, and bookings are confirmed immediately upon completion.
- **Confirmation:** After booking, you will receive a confirmation email with details of your appointment, including the date, time, and any necessary instructions.
- **Changes and Cancellations:** Customers may reschedule or cancel appointments 24 hours before the scheduled time without penalty. To change or cancel an appointment, please contact us at info@whpnow.com.

3. Service and Product Delivery

- **Coaching Sessions:** Our coaching sessions are delivered via video conferencing platform. Instructions for accessing online sessions will be provided in the confirmation email.
- **Workshops and Webinars:** Details for attending workshops and webinars, including access links and materials, will be provided via email at least 24 hours before the event.
- **Digital Products and Life Coaching Resources:** We offer a variety of digital products and resources, such as e-books, guides, and online courses, which are designed to complement our coaching services. These products are delivered via email or a download link provided at the time of purchase. Access to online courses will be provided through our website or a designated learning platform.

4. Payment and Billing

- **Payment Methods:** We accept various payment methods, including credit/debit cards and online payment systems. Payment information is securely processed through trusted third-party providers.
- **Billing Cycle:** For subscription-based services or resource access, billing occurs on a recurring basis as specified at the time of purchase. Customers can view and manage their subscription details through their account on our website.
- **Refunds:** We offer refunds for cancellations made in accordance with our cancellation policy (see Section 8 below). Refunds will be processed to the original payment method within 5-7 business days.



5. Refund Policy

- **Refund Eligibility:** Refunds will be considered if the digital goods do not meet the described specifications or if there are technical issues preventing access.
- **Refund Process:** Customers must contact our support team within 30 days of purchase, providing details of the issue. Refunds will be processed within 7 days to the original payment method.

6. Delivery Policy

- **Delivery Process:**
 - **Instant Access:** Upon successful payment, customers will receive immediate access to the purchased digital goods through a secure download link or login credentials.
 - **Download Links:** Access to digital goods will be provided via downloadable links or through a secure online portal accessible from the customer's account.
- **Confirmation Email:** A confirmation email will be sent to the customer's registered email address containing details of the purchase and access instructions.

7. Return Policy

- **Return Eligibility:** We accept returns within 30 days of purchase with a full refund. Customer satisfaction guaranteed.

8. Cancellation Policy

- **Cancellation Terms:** Customers may cancel orders within 30 days for a full refund. Beyond 30 days, cancellations will be accepted on a case-by-case basis.

9. Customer Support

We are committed to providing excellent customer service. If you have any questions or concerns about our services, products, or fulfillment process, please contact our customer support team at info@whpnow.com or call us at 855-396-5089.

10. Changes to This Policy

Wellness Harmony Path may update this Fulfillment Policy from time to time to reflect changes in our services or customer feedback. We encourage you to periodically review this policy to stay informed on our fulfillment processes.

11. Contact Us

Wellness Harmony Path
203 South 2nd St.,
Laramie, WY 82070
Email: info@whpnow.com
Phone: 855-396-5089